

ATHN  
DATA  
SUMMIT  
2016

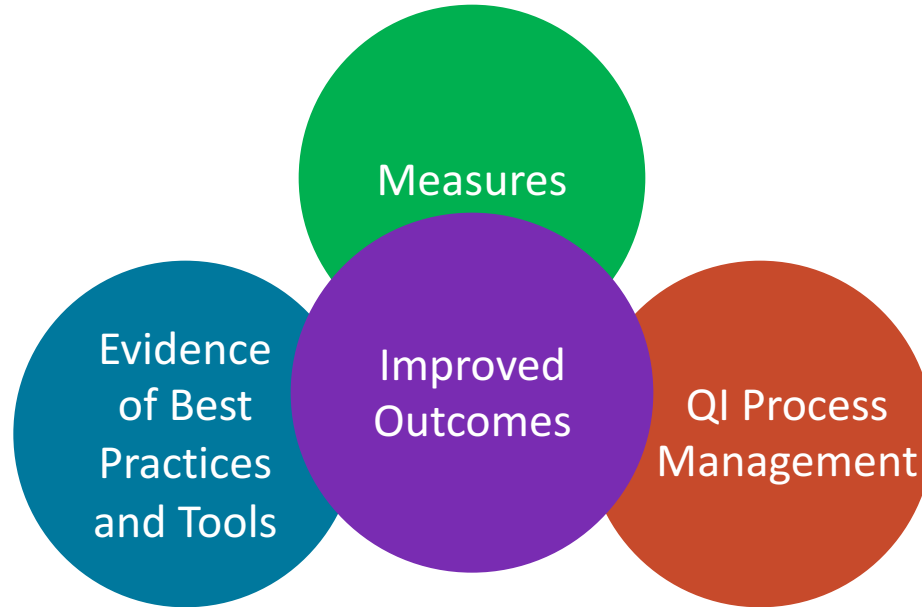
# Report of the Quality Improvement Work Group

# National Strategy for Quality Improvement

Ann Forsberg, MPH  
Director, NHPCC

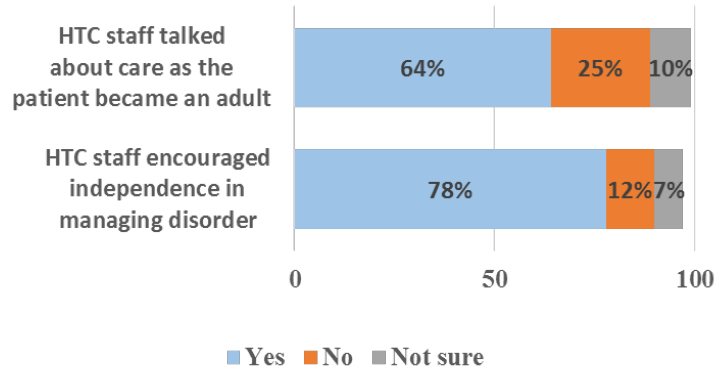
# The Strategy

The science and process of quality improvement, which combined with the use of evidence based practices and tools help HTC's manage toward improvement in quality that can be tracked using the national quality indicators



# HTC Patients and Teams Recognized Need

Patient Needs Assessment



Staff Needs Assessment

Discipline	Past	Future
Hematologist	38%	61%
Nurse	44%	52%
Social Worker	51%	62%

# The Evidence Demonstrates Benefits

Transition planning between youth, family, and provider has been associated with improvements in satisfaction, continuity of care, and greater adherence to care.

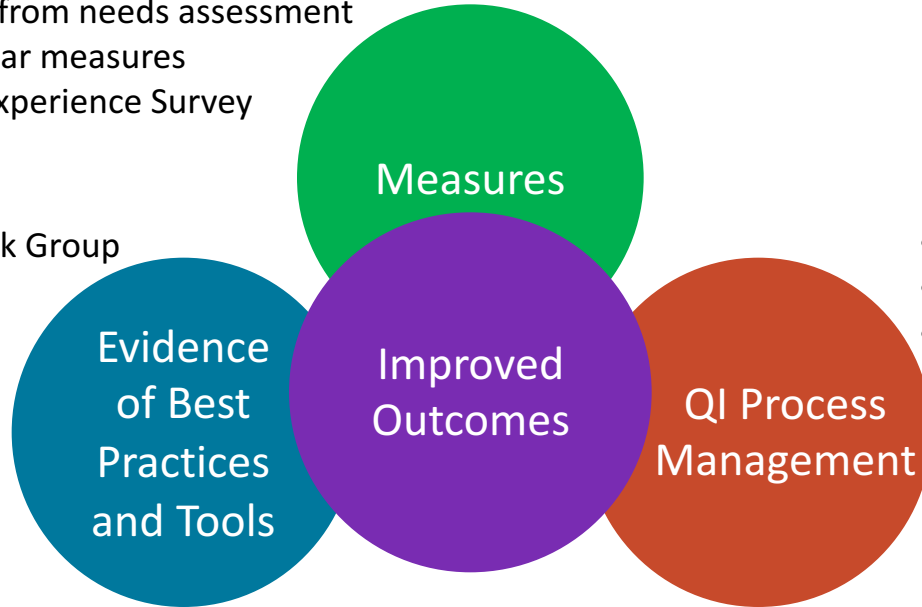
— McDanagh et al, 2007; Wojciechoski et al, 2002

# Strategy for Transition

## HP2020 Transition Evaluative Measure

- 2015 Baseline from needs assessment
- Subsequent year measures from Patient Experience Survey

- Transition Work Group
- Got Transition
- Other tools



- Trained coaches
- Experienced HTC teams
- A repeatable/transferable process

# Participation to Date

## Developing National Metrics

- Quality Improvement Work Group

Gathering evidence based strategies and tools for transition

- Transition Work Group

## QI Process Management

- Pilot Sites and Coaches
- Wave Two Site and Coaches